



## Essex Highways User Survey 2022

Page 2 of 7

Closes 4 Jan 2023

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### Importance & Satisfaction

**1. Essex Highways provides a number of services throughout the county. Please rank the top 5 services by how important you think they are. 1 = Highest Importance 5 = Lowest Importance \*Please note, you can only select 5 from the list below\***

(Required)

A. Road surface condition in Essex (excluding A12, M25 and M11 which are maintained by Highways England and A130 which is maintained by County Route)

B. Condition of the footways in Essex

C. Condition of white lines

#### D. Condition of road signs

 

#### E. Safety of the roads in Essex

 

#### F. Keeping road drains clear and working

 

#### G. Keeping roads clear of flooding

 

#### H. Keeping roads clear of snow and ice (pre-cautionary salting of the roads)

 

#### I. Public Rights of Way condition (bridleways, footpaths, byways)

 

#### J. Condition of adopted cycle routes and associated facilities e.g cycle racks

 

#### K. Having reliable street lighting (do not consider the hours of operation)

 

#### L. Keeping grass and vegetation cut along road verges

 

#### M. Keeping traffic signals maintained

 

#### N. Time it takes to complete roadworks

 

**2. Please rank your level of satisfaction for the following areas by selecting the appropriate box**

the appropriate box.

## **A.. Road surface condition in Essex (excluding A12, M25 and M11 which are maintained by Highways England and A130 which is maintained by County Route)**

(Required)

- 1. Not at all satisfied
- 2. Partly Satisfied
- 3. Satisfied
- 4. Very Satisfied

## **B.. Condition of the footways in Essex**

(Required)

- 1. Not at all satisfied
- 2. Partly Satisfied
- 3. Satisfied
- 4. Very Satisfied

## **C.. Condition of white lines**

(Required)

- 1. Not at all satisfied
- 2. Partly Satisfied
- 3. Satisfied
- 4. Very Satisfied

## **D.. Condition of road signs**

(Required)

- 1. Not at all satisfied
- 2. Partly satisfied
- 3. Satisfied
- 4. Very satisfied

## **E.. Safety of the roads in Essex**

(Required)

- 1. Not at all satisfied
- 2. Partly satisfied
- 3. Satisfied
- 4. Very Satisfied

## **F.. Keeping road drains clear and working**

(Required)

- 1. Not at all satisfied
- 2. Partly satisfied
- 3. Satisfied
- 4. Very Satisfied

## **G.. Keeping roads clear of flooding**

(Required)

- 1. Not at all satisfied
- 2. Partly satisfied
- 3. Satisfied

4. Very satisfied

## **H.. Keeping roads clear of snow and ice (pre-cautionary salting of the roads)**

(Required)

1. Not at all satisfied.
2. Partly satisfied
3. Satisfied
4. Very satisfied

## **I.. Public Rights of Way condition (bridleways, footpaths, byways)**

(Required)

1. Not at all satisfied
2. Partly satisfied
3. Satisfied
4. Very satisfied

## **J.. Condition of adopted cycle routes and associated facilities e.g cycle racks**

(Required)

1. Not at all satisfied
2. Partly satisfied
3. Satisfied
4. Very satisfied.

## **K.. Having reliable street lighting (do not consider the hours of operation)**

(Required)

- 1. Not at all satisfied
- 2. Partly satisfied
- 3. Satisfied
- 4. Very satisfied

## **L.. Keeping grass and vegetation cut along road verges**

(Required)

- 1. Not at all satisfied
- 2. Partly satisfied
- 3. Satisfied
- 4. Very satisfied

## **M.. Keeping traffic signals maintained**

(Required)

- 1. Not at all satisfied.
- 2. Partly satisfied
- 3. Satisfied
- 4. Very satisfied

## **N.. Time it takes to complete roadworks**

(Required)

- 1 Not at all Satisfied

- 2. Partly satisfied
- 3. Satisfied
- 4. Very Satisfied

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